



*is proud to present the 7th Annual*

## *EMS Star of Life*

Awards Dinner and Ceremony



*May 14, 2015*

*Rocketown*

601 4<sup>th</sup> Avenue South  
Nashville, TN 37203



### *What is the EMS Star of Life?*

The EMS Star of Life event is designed to honor the accomplishments of EMS personnel from all regions of Tennessee who provide exemplary life-saving care to **adult and pediatric** patients. The goal of the award is to recognize exceptional front-line care, with a focus on agencies and providers who are the initial care responders. The ceremony will include a presentation of the actual adult or pediatric patient scenarios and reunite the EMS caregivers with the individuals they treated. Recipients will be chosen from each of the eight EMS regions in the state. This is the premier event that will kick off EMS week within the state to recognize and honor our excellent prehospital providers.

### *Nominate an EMS provider!*

If you know a rescue or medical team that merits consideration as the regional recipient of the EMS Star of Life Award, please complete the nomination packet that follows and return it to the TN EMSC office by **February 9, 2015**.

#### **\*\*Note:**

The nominating crew will be disqualified from receiving the Star of Life Award if the nominated crew has been recognized for this call in a prior ceremony that would prevent them from attending the Star of Life Award Ceremony.



Tennessee Emergency Medical Services for Children Foundation takes great pleasure in sponsoring the seventh annual:

## *EMS Star of Life Awards Dinner & Ceremony*

The **EMS Star of Life Awards** are designed to:

- ❑ **HONOR** exceptional EMS personnel from each of Tennessee's eight EMS Regions.
- ❑ **RECOGNIZE** Tennessee's emergency medical services systems and organizations.
- ❑ **REUNITE** EMS providers with the person treated and highlight the actual patient scenario.
- ❑ **GENERATE** positive media stories regarding prehospital care and the *EMS Star of Life Award*.
- ❑ **MAGNIFY** the profile of National EMS Week in the State of Tennessee.

The TN EMSC EMS Star of Life Awards Committee reviews nominations and selects winners from each region based on the EMS provider's service to his/her community and commitment to saving the lives of his/her patients. In order to ensure that all qualified EMS providers are considered, we are asking for nominations for recipients of this prestigious *EMS Star of Life Award*. Please note the nomination qualifications:

- ❑ The patient encounter must have occurred during the calendar year of 2014.
- ❑ The patient can be of any age – adult or pediatric.
- ❑ The patient must be neurologically intact.
- ❑ Standards of care (protocols) are followed.
- ❑ The patient EMS run sheets and aeromedical documentation will be submitted and reviewed for completeness.
- ❑ All requested information must be submitted in order for the award to be presented.

If you know an EMS provider(s) who merits consideration as the regional recipient of the *EMS Star of Life Award*, please complete the forms enclosed and forward the appropriate information to the TN EMSC office. **Please note: It is important to have the patient sign the release form before you submit this information in order to release you and TN EMSC from any liability for reviewing these records.** Also, it is our desire to have the patient reunited with the EMS providers at the ceremony, so please discuss this with the patient and encourage them to attend with their family. Once all nominations are reviewed, the EMS Star of Life Awards Committee will notify you if your EMS personnel have been chosen.

**The deadline for nomination submissions is February 9, 2015.**

Thank you for supporting our efforts to honor and recognize the State of Tennessee's exceptional EMS providers! If you have any questions, feel free to contact Program Coordinator, Erin Hummeldorf [erin@tnemsc.org](mailto:erin@tnemsc.org) or call 615-936-5274.

Kevin Brinkmann, MD  
President

Rhonda G. Phillippi, RN, BA  
Executive Director



## EMS Star of Life NOMINATION FORM

**\*\*ALL FIELDS REQUIRED-use additional paper if necessary**

EMS Region #: 2

Patient's Name: Roger Fender

Patient's Diagnosis: Multiple System Trauma and Hypothermia

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Submitted by Name: Joe Ayers Title: EMS Coordinator

EMS Agency: Gatlinburg Fire Department

Address: PO Box 5

City, State & Zip: Gatlinburg, TN, 37738

Phone: (865) 436-5112 Fax: (865) 436-5714 Email: joea@gatlinburgtn.gov

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### **Please list all other AGENCIES associated with this team and their contact information:**

*(For example if your had air medical assist, list the agency name, person to contact, and their complete contact information)*

Agency: Great Smoky Mountain National Park Service

Name of Contact: Heath Soehn

Address: 107 Park Headquarters Rd

City, State & Zip: Gatlinburg, TN, 37738

Phone: (865) 436-1200 Fax: (865) 436-1307 Email: Heath\_Soehn@NPS.gov

Agency: Lifestar

Name of Contact: ~~EgwaTW S~~ W. F. S.

Address: 1924 Alcoa Highway

City, State & Zip: Knoxville, Tennessee, 37920

Phone: (865) 305-9112 Fax: (865) 305-8868 Email: \_\_\_\_\_



Agency: \_\_\_\_\_

Name of Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City, State & Zip: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_

Agency: \_\_\_\_\_

Name of Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City, State & Zip: \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_

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**Please provide an attached Excel sheet of each member of each team present on the call, their credentials, and their address.**

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Patient Name: Roger Fender

Home Mailing Address: 412 Blake Baskin Court

City, State, Zip: Franklin, Tn, 37064

Phone: (615) 999-6453 Cell: ( )

Email: \_\_\_\_\_

**\*\*Please ensure you fill out the Patient Consent Form that is attached.**

Date of Incident: 11/01/2014

Place of Incident: Ramsey Cascades Trail (Great Smokys National Park), Gatlinburg TN, 37738



## Narrative:

Medic 33 was dispatched to the Ramsey Cascades Trail Head in the Great Smoky Mountain National Park at the Greenbrier entrance for a male patient who was struck by falling tree. While en route to the call, central dispatch advised EMS that Lifestar could fly to the Pigeon Forge LZ EMS requested that Lifestar be launched to the LZ. EMS response was delayed due to bad weather, and road conditions from a snowstorm. Medic 33 arrived at the trailhead and waited approximately 15 minutes for the patient to be brought down from the trail by the National Park Service. Upon arrival EMS found a 53 y/o male immobilized in a full body vacuum splint. A patient history was gathered, and the patient was assessed. The patient was CAO, pale and cold to the touch, both of his eyes were swollen shut with dark blue bruising noted, dried blood was also noted around nose and the mouth. EMS was unable to assess any other body parts at this time because the patient was bundled up in cold weather gear, a sleeping bag, and a full body vacuum splint. Due to patient's poor overall appearance and temperature the patient was quickly transferred to the warm ambulance, and he was transported to LZ.

High flow O2 was administered to the patient via a NRB mask at 15 L/Min. The patient was wearing multiple layers of winter hiking clothing, and was wrapped in down sleeping bag. Exposing the patient for a detailed assessment was very cumbersome and took several minutes. The patient was exposed and covered with multiple blankets and hot packs. The patient said he hurt in his right arm and left hip. The cardiac monitor showed a sinus tachycardia without any ectopy noted. The left eye was opened and assessed. EMS personnel found it to be 2mm and reactive to light. The right eye could not be opened. The patient had missing teeth and dried blood noted on his teeth and around his mouth. The airway was found to be patent. The nose had dried blood around it, but had no bruising or crepitus noted. The patient had swelling to right side of mandible with pain. The trachea was midline. The patient had pain to head but denied any pain to his neck. The patient had a lot of pain to the right side of his chest when palpated. The patient denied any trouble breathing. The patient was assessed to have good chest rise and fall bilaterally with in creased respirations noted. Lung sounds were present bilaterally with resonance heard in the lower right lobe. The abdomen was found to be soft and tender on upper and lower right quadrant. The left hip was found to be painful, but neither swelling nor bruising was noted. The patient could only tolerate a twisted position while supine on the upper half of the body to right lateral recumbent in lower with left leg bent approximately 90 degrees. The right arm had proximal was assessed to have swelling, pain and deformity. The Right arm was immobilized using a modified sling to hold the upper arm against the right chest wall. The patient had good distal PMS x4. Initially the ambulance ride was very ruff and painful to patient because EMS was on dirt roads which were rutted out because of poor weather conditions. Due to poor road conditions EMS transport was delayed because of slow driving speeds. The patient's temperature was assessed at the Axillary site, and found to be 98.0 degrees F. An IV was attempted in right ankle as the only possible access point. An aseptic technique was used. A 20-gauge IV catheter was inserted, but no flash could be obtained. No other site was available to access due to injuries. The patient tolerated the transport well remaining CAO. He continued to answer all questions appropriately. The patient's blood pressure remained within normal limits, and SPO2 was between 90 and 92% during trip to LZ. Repeat physical exam found no changes. The patient continued to complain of pain to his right arm and left hip. He said he still felt very cold with all of the wet clothing removed.

The Lifestar crew at Pigeon Forge LZ met EMS personnel. A report was given to the staff, and the patient was thoroughly assessed by the Lifestar personnel. Lifestar was able to use the patient's right arm to gain IV access after 2 attempts. The patient was given pain medication with some relief. Patient care was turned over to the Lifestar personnel. EMS personnel assisted the Lifestar personnel load the patient onto helicopter.

### **Reason Why Staff Should Receive the Star of Life Award:**

On November 1, 2014 Roger Fender went for a hike in the Great Smoky Mountains National Park. The Great Smoky Mountains is located within the Gatlinburg area. The Gatlinburg area is a unique area in which it is a tourist destination for thousands of visitors every year. The Gatlinburg area provides tourists with many different activities to participate in while they visit the Gatlinburg area. One of those is outdoor adventure, which allows visitors to go into the mountains to enjoy the beautiful scenery of the area. The mountains provide great views for the visitors, but they also create hazards for those who suffer traumatic injuries or illnesses in the outdoor setting. The Gatlinburg area is located forty-five minutes to an hour from the nearest Trauma Center, and twenty to thirty minutes from the nearest hospital. On the first of November the area experienced an unusual snowfall for this time of year. Mr. Fender went on a hike to enjoy the spectacular views of the area. Unfortunately he suffered a severe traumatic injury when a tree limb fell onto him. At 11:19 am the National Park Service received notification that Mr. Fender was injured after a large tree limb had fallen on him while hiking on the Ramsey Cascades Trail. The National Park Service organized a small search and rescue team to locate Mr. Fender, and assess his injuries. The search team found Mr. Fender at 12:58 pm two tenths of a mile from the trailhead. Mr. Fender was found on the trail with severe injuries and suffering from exposure. The rescue team provided immediate care and stabilization to extricate Mr. Fender from the trail. The team requested transport from the Gatlinburg Fire Department. Medic 33 received the call to meet the National Park Service at the Ramsey Cascades Trail Head at 1303. The current snow conditions hindered the response of the ambulance and the rescue teams in trying to get the patient to the trailhead. The staff arrived on the scene twenty-nine minutes after they began their response. The ems crew waited another 15 minutes on the scene before they made any patient contact. The patient had been in the elements for approximately 2 hours before his care could be placed in heated environment. The patient was quickly assessed and transported to a designated landing zone to expedite the patient's transport to a Level 1 Trauma Center. EMS quickly identified the patient's severe injuries, and began immediate transport to the LZ. The EMS personnel attempted to quickly transport the patient, but they were hindered by the poor road conditions. The transport took approximately 40 minutes for the patient to be transferred to the air medical transport. The members of the Great Smoky Mountain National Park Service, Gatlinburg Fire Department, and the personnel from Lifestar are all deserving of the Star of Life Award because of the difficulties they all incurred in trying to get Mr. Fender to the an appropriate facility. Mr. Fender was found in the wilderness only two tenths of a mile from the trailhead, but due to the recent snowfall personnel were unable to reach him in a quick fashion. Mr. Fender survived sever traumatic injuries despite not reaching definitive care greater than 4 hours after the incident. Every individual who participated in the rescue, care, and transportation of Mr. Fender all equally saved his life. Mr. Fender may not be alive today if it had not been for the quick recognition of his injuries, immediate care of his injuries, the determination, and the perseverance of the rescuers and medical personnel to get him to a medical facility.





Permission is hereby granted to Tennessee Emergency Medical Services for Children Foundation (TN EMSC) to utilize the information contained in the EMS run report for my care that occurred on the 1st day of November (month), 2014 (year), in Gatlinburg, Tennessee.

I understand that the EMS run report contains personal medical information that may, under state and federal laws, be considered confidential, and I hereby expressly waive my right to maintain the confidentiality of this medical information, so that the information in the EMS run report may be used by Tennessee Emergency Medical Services for Children Foundation in connection with the EMS Star of Life Award Ceremony. This release and waiver includes the potential publication of the information on television, radio and print media.

I also expressly waive any and all claims that I might have against the EMS service that prepared the EMS run report and/or against Tennessee Emergency Medical Services for Children Foundation, in connection with the use of this information for the EMS Star of Life Award Ceremony.

Patient [Signature] Witness Diane Sender

12-18-14  
Date

12-18-14  
Date

Will you be able to attend the EMS Star of Life Awards Dinner & Ceremony  
(Selection will not be based on attendance)

☒ Yes  
☐ No



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**DEADLINE FOR SUBMISSION IS MONDAY, FEBRUARY 9, 2015**

**Submit Your Nomination to the TN EMSC office:**

**E-mail:** erin@tnemsc.org

**Fax:** TN EMSC, 615-343-1145

**Mail:** TN EMSC  
2007 Terrace Pl  
Nashville, TN 37203

**For questions please contact:**

Erin Hummeldorf, BA, MPA  
Program Coordinator, TN EMSC  
615-936-5274  
erin@tnemsc.org

**Checklist to include in submission:**

- ☒ Star of Life Awards Patient Consent Form  
(It is a HIPPA violation to send patient records without their permission. Please allow enough time to secure the patients signature)
- ☒ Official Star of Life Awards Nomination Form
- ☒ Excel Sheet of Members of Each Organization
- ☒ Copy of Run Sheet and Aeromedical sheet if applicable
- ☒ News Articles and Photos

***Attention:*** Team Photo (300 dpi resolution) must be sent within 2 weeks of notification for your team to win the Star of Life Award – e-mail this to erin@tnemsc.org . Disqualification will occur if materials are returned incomplete.

**Gatlinburg Fire Department**

Patient Care Record

**Name:** FENDER, ROGER**Incident #:** 14-0002358**Date:** 11/01/2014

Patient 1 of 1

Patient Information				Clinical Impression				
Last	FENDER	Address	412 BLAKE BASKIN COURT	Primary Impression	Traumatic injury			
First	ROGER	Address 2		Secondary Impression				
Middle	A	City	Franklin	Protocol Used				
Gender	Male	State	TN	Anatomic Position				
DOB	11/27/1960	Zip	37064	Chief Complaint	LEFT HIP PAIN			
Age	53 Yrs, 11 Months, 4 Days	Country	UNITED STATES	Duration	2	Units	Hours	
Weight		Tel	6159996453	Secondary Complaint	RIGHT ARM PAIN			
Pedi Color		Physician		Duration	2	Units	Hours	
SSN		Ethnicity		Patient's Level of Distress				
Race	White			Signs & Symptoms	Fracture - Closed - Hip Fracture - Closed - Arm Contusion - Head Contusion - Multiple Sites			
Advanced Directive					Injury	Struck by Blunt/Thrown Object - Struck by Blunt/Thrown Object - Other specified place - 11/01/2014		
Resident Status				Medical/Trauma		Trauma		
				Barriers of Care		None		
				Alcohol/Drugs	None			

Medication/Allergies/History															
Medications															
Allergies															
History															
Vital Signs															
Time	AVPU	Side	POS	BP	Pulse	RR	SPO2	ETCO2	CO	BG	Temp	Pain	GCS(E+V+M)/Qualifier	RTS	PTS
13:48	A	L	Lay	144/77 A	129 R	27 R	90				98 F/A	10	15=4+5+6	12	
14:03	A	L	Lay	140/75 A	130 R	25 R	91					10	15=4+5+6	12	
14:18	A	L	Lay	152/79 A	115 R	22 R	92					10	15=4+5+6	12	
14:33	A	L	Lay	145/75 A	114 R	22 R	92					10	15=4+5+6	12	

ECG			
Time	3-Lead ECG	12-Lead ECG	
13:48	Sinus Tachycardia		
14:03	Sinus Tachycardia		
14:18	Sinus Tachycardia		
14:33	Sinus Tachycardia		
Flow Chart			
Time	Treatment	Description	Provider
13:50	ALS Assessment	Patient Response: Unchanged;	BLAKER, JULIE
14:15	IV Therapy	20 ga; Lower Extremity-Right; Saline Lock; Patient Response: Unchanged; Unsuccessful;	BLAKER, JULIE



Name: FENDER, ROGER

Incident #: 14-0002358

Date: 11/01/2014

Patient 1 of 1

Initial Assessment			
Category	Comments	Abnormalities	
Mental Status		Mental Status	No Abnormalities
Skin		Skin	⊕ Cold, Pale
HEENT		Head/Face	⊕ Swelling
		Eyes	⊕ Right: Other
		Neck	No Abnormalities
Chest		Chest	Not Assessed
		Heart Sounds	Not Assessed
		Lung Sounds	⊕ LL: Clear, RU: Clear, LU: Clear, RL: Other
Abdomen		General	No Abnormalities
		Left Upper	No Abnormalities
		Right Upper	⊕ Tenderness
		Left Lower	No Abnormalities
		Right Lower	⊕ Tenderness
Back		Cervical	No Abnormalities
		Thoracic	No Abnormalities
		Lumbar/Sacral	No Abnormalities
Pelvis/GU/GI		Pelvis/GU/GI	⊕ Unstable
Extremities		Left Arm	No Abnormalities
		Right Arm	⊕ Other, Weakness
		Left Leg	⊕ Other
		Right Leg	No Abnormalities
		Pulse	⊕ Radial: 1+ Thready
		Capillary Refill	⊕ Right Lower: 4 Sec, Left Upper: 4 Sec, Left Lower: 4 Sec, Right Upper: 4 Sec
Neurological		Neurological	No Abnormalities

Assessment Time: 11/01/2014 13:50



## Ongoing Assessment

Category	Comments	Abnormalities	
Mental Status		Mental Status	No Abnormalities
Skin		Skin	⊕ Pale, Cold
HEENT		Head/Face	⊕ Swelling
		Eyes	⊕ Left Pupil: 2-mm, Right: Other
		Neck	No Abnormalities
Chest		Chest	No Abnormalities
		Heart Sounds	No Abnormalities
		Lung Sounds	⊕ RU: Clear, LU: Clear, LL: Clear, RL: Other
Abdomen		General	No Abnormalities
		Left Upper	No Abnormalities
		Right Upper	⊕ Tenderness
		Left Lower	No Abnormalities
		Right Lower	⊕ Tenderness
Back		Cervical	No Abnormalities
		Thoracic	No Abnormalities
		Lumbar/Sacral	No Abnormalities
Pelvis/GU/GI		Pelvis/GU/GI	⊕ Tenderness, Unstable
Extremities		Left Arm	No Abnormalities
		Right Arm	⊕ Other
		Left Leg	⊕ Other
		Right Leg	No Abnormalities
		Pulse	⊕ Radial: 1+ Thready
		Capillary Refill	⊕ Right Upper: 3 Sec, Left Lower: 3 Sec, Left Upper: 3 Sec, Right Lower: 3 Sec
Neurological		Neurological	No Abnormalities

Assessment Time: 11/01/2014 14:30

**Gatlinburg Fire Department**

Patient Care Record

**Name:** FENDER, ROGER**Incident #:** 14-0002358**Date:** 11/01/2014

Patient 1 of 1

**Narrative**

Med 33 dispatched to the Ramsey Cascades Trail Head in the GSMNP Greenbrier entrance for male pt struck by falling tree. While en route to call, Central dispatch advised Lifestar could fly to Pigeon Forge LZ and was launched. Response time was delayed due to bad weather and road conditions from snowstorm. Med 33 arrived at trail head and waited approx 15 min for pt to be brought down trail by park service. Upon arrival at pt side found 53 yo m immobilized on full body splint. Hx was gathered and pt was assessed. Pt was CAO, pale and cold to the touch, both eyes swollen shut and bruised dark blue, dried blood was noted around nose and mouth, with no other body part able to be visualized due to pt being bundled up in park service cold weather gear, sleeping bag, and straps from full body splint. Due to pt's poor overall appearance and temperature, pt was quickly moved to warm ambulance and transport to LZ initiated.

High flow O2 was administered via nrb mask at 15 lpm. Pt was wearing multiple layers of winter hiking clothing and was wrapped in down sleeping bag. Exposing the pt for exam was cumbersome and took several minutes. Clothing was replaced by multiple blankets and all hot packs were used to warm pt in addition to warm packs already used by park service. Pt said he hurt in his right arm and left hip. CM showed sinus tach with no ectopy. Left eye could be opened and found to be 2mm and reactive. Right eye could not be opened. Pt had missing teeth and dried blood on teeth and mouth. Airway was patent. Nose had dried blood but had no bruising or crepitus. Pt had swelling to rt side of mandible with pain. Trachea was midline. Pt had pain to head but denied pain to neck. Pt had great pain to right side of chest on palpation and right side of rib cage was not pushed on again. Pt denied trouble breathing and equal and good chest rise was noted with increased respirations. Lung sounds were present bilaterally with resonance heard in lower right lobe. Abdomen was soft and tender on upper and lower right quadrant. Left hip was painful with no swelling or bruising. Pt could only tolerate a twisted position of supine on upper half of body to r lateral recumbent in lower with left leg bent approx 90 degrees. Right arm had proximal swelling, pain, and deformity. Right arm was immobilized using modified sling to hold upper arm immobile against right chest wall. Pt had good distal PMS x4. Initially ambulance ride was very ruff and painful to pt because of national park dirt roads rutted from bad weather. Necessary slow speeds lengthened transport time. Axillary temperature taken and found to be 98.0 degrees F. IV was attempted in right ankle as only possible access point. Aseptic technique was used, 20 g IV, but no flash could be obtained due to pt's cold extremities. No other site was available to access due to injury or pt position. Pt tolerated transport remaining CAO and able to answer all questions. Pt's BP remained within normal limits and SPO2 was between 90 and 92% during trip to LZ. Repeat physical exam found no changes. Pt continued to complain of pain to right arm and left hip and said he still felt very cold with all wet clothing removed.

EMS was met by Lifestar crew at Pigeon Forge LZ. Report given to staff and prolonged assessment was repeated. Lifestar was able to use pt's right arm and after 2 attempts IV access was initiated. Pt was given pain meds with some relief. Pt care was turned over and EMS helped Lifestar load pt onto helicopter.

**Specialty Patient - CDC 2011 Trauma Criteria**

<b>Vital Signs</b>	None	<b>Trauma Activation</b>	YES
<b>Anatomy of Injury</b>	Flail Chest, Long Bone Fractures, Skull Fracture	<b>Time</b>	13:45:00
<b>Mechanism of Injury</b>	None	<b>Date</b>	11/01/2014
<b>Special Considerations</b>	EMS Provider Judgement	<b>Trauma level</b>	
		<b>Reason not Activated</b>	

Incident Details		Destination Details		Incident Times	
<b>Location</b>		<b>Disposition</b>	Transported Lights/Siren	<b>PSAP Call</b>	
<b>Address</b>	521 GREENBRIER COVE	<b>Transport Due To</b>	Patient	<b>Dispatch Notified</b>	13:03:00
<b>Address 2</b>	RAMSEY CASCADES TRAILHEAD	<b>Transported To</b>	PIGEON FORGE LZ	<b>Call Received</b>	13:03:00
<b>City</b>	Gatlinburg	<b>Requested By</b>	Law Enforcement	<b>Dispatched</b>	13:03:00
<b>State</b>	TN	<b>Destination</b>	Hospital ER	<b>En Route</b>	13:05:00
<b>Zip</b>	37738	<b>Address</b>	PIGEON FORGE FIRE DEPT	<b>Resp on Scene</b>	
<b>Medic Unit</b>	Medic 33	<b>Address 2</b>		<b>On Scene</b>	13:29:00
<b>Run Type</b>	911 Response (Emergency)	<b>City</b>	Pigeon Forge	<b>At Patient</b>	13:42:00
<b>Priority Scene</b>	Lights/Sirens	<b>State</b>	TN	<b>Depart Scene</b>	13:49:00
<b>Shift</b>	A-Shift	<b>Zip</b>	37862	<b>At Destination</b>	14:30:00
<b>Zone</b>	National Park	<b>Zone</b>		<b>Pt. Transferred</b>	
<b>Level of Service</b>		<b>Condition at Destination</b>	Unchanged	<b>Call Closed</b>	15:11:00
<b>EMD Complaint</b>	Traumatic Injury	<b>Destination Record #</b>		<b>In District</b>	
<b>EMD Card Number</b>		<b>Trauma Registry ID</b>			

**Crew Members**

Personnel	Role	Certification Level
BLAKER, JULIE	Lead	EMT-Paramedic (Tennessee) -30078;
Myers, Travis	Driver	EMT-Paramedic (Tennessee) -31364;

**Gatlinburg Fire Department**

Patient Care Record

Name: FENDER, ROGER

Incident #: 14-0002358

Date: 11/01/2014

Patient 1 of 1

Insurance Details					
Insured's Name	ROGER A FENDER	Primary Payer	Insurance	Dispatch Nature	Traumatic Hiking Injury
Relationship To Patient	Self	Medicare		Response Urgency	Immediate
Insured SSN		Medicaid		Job Related Injury	
Insured DOB	11/27/1960	Primary Insurance		Employer	
Address1		Policy #		Contact	
Address2		Group #		Phone	
Address3		Secondary Ins			
City		Policy #			
State		Group #			
Zip					
Country	UNITED STATES				

Mileage		Delays		Additional Agencies	
Scene	41.3	Category	Delays	Great Smoky Mountain National Park Service	
Destination	62.3	Response Delays	Distance, Other, Weather		
Loaded Miles	21.0	Scene Delays	Patient Access Delay		
Start	35.9		(Lockout/Physical), Weather		
End	62.3				
Total Miles	26.4				

Next of Kin					
Next of Kin Name	Diane E Fender	Address1	412 BLAKE BASKIN COURT	City	Franklin
Relationship to Patient	Spouse	Address2		State	TN
Phone	(615) 414-6988	Address3		Zip	37064
				Country	UNITED STATES

Transfer Details			
PAN		Sending Physician	
PCS		Sending Record #	
ABN		Receiving Physician	
CMS Service Level		Condition Code	
ICD-9 Code		Condition Code Modifier	
Transfer Reason			
Other/Services			
Medical Necessity			

Billing Authorization	
Language	en

**Section I - Authorization for Billing**

I, the undersigned patient, do hereby acknowledge that I received medical services from Gatlinburg Fire & EMS, on this date. I authorize any holder of medical or other information about me to release to the Social Security Administration and Centers for Medicare and Medicaid Services or its intermediaries or carriers of any private insurance company any information needed for this or a related medial claim during this, any past or future medical transports. I permit a copy of this authorization to be used in place of the original and request payment of medical insurance benefits to the party who accepts assignment. The City of Gatlinburg does not accept out of state Medicaid. I personally guarantee payment of any charges not covered by health care benefits. Also, by signing this form, I expressly consent to your use and disclosure of my health information for purposes of my treatment, payment or other health care operations. You may share and/or reciprocate my PHI (protected health information) with nurses, doctors, paramedics, EMT's, health care facilities, hospitals or any other persons who gave me care in conjunction with your service. I acknowledge that I have been provided with a copy of Gatlinburg Fire and EMS Notice of Privacy Practices on this date. Revocation of this consent must be in writing, however revocation shall not be effective on services that have already been provided.

By signing below, the patient agrees for us to disclose his / her information for purposes of treatment, payment or other health care operations.

Signature

--

Billing Authorization	
HIPAA Acknowledgement	

**Section II - Authorized Representative Signature**

Complete this section only if the patient is physically or mentally unable to sign.  
Authorized representatives include only the following: (Check one)

☐ Patient's Legal Guardian



The University of Tennessee Medical Center

**LIFESTAR Aeromedical Services**

1924 Alcoa Highway  
Knoxville, TN 37920-6999  
865.305.9112  
Fax: 865.305.8868

November 5, 2014

Gatlinburg Fire Department EMS  
ATTN: CQI Officer  
P.O. Box 5  
Gatlinburg, TN 37738

Dear Colleagues:

Thank you for your November 1 request for LIFESTAR to transport a 53 year old male that had a large tree fall on him hiking. Flight paramedic Rusty Esch and flight nurse Mike Alley transported the patient to UT Medical Center. The crew reported that extrication from the trail took several hours and that there was almost a foot of snow on the trail. He had facial, chest and lower extremity trauma. He received pain medications enroute and warming measures were continued.

The patient arrived at UT Medical Center only thirteen minutes after departing your scene. He was immediately evaluated by the trauma team. His many injuries included bilateral orbit fractures, nasal fractures, right and left mandible fractures, right 3 through 11 and left 6,7,8 rib fractures, right pneumothorax, left posterior hip dislocation, left acetabular fracture, right humerus fracture and L2 and L3 transverse process fractures. He has had several surgeries including a tracheostomy after facial surgery. He remains in the Intensive Care Unit today. A long recovery is anticipated.

Again, your request for LIFESTAR is always appreciated, and we hope our response was satisfactory. Please feel free to pass along any comments or suggestions concerning how we can better serve your needs.

Sincerely,

  
Christopher Brooks, M.D.  
Medical Director

Jeffery P. Gregory  
Program Director

ma  
364-14-22578



# Emergency Services

National Park Service  
U.S. Department of the Interior



## Search and Rescue Report - PAGE 1

Version 4.1  
REV 2013

Use Tab to move between fields.

Park:  Region:  Major SAR?:  Major SAR Number:

Incident Commander:  Case Number: NP-

Park SAR Number:  Day of Week:

Date of Notification:  Time Notified (24 hour format)

Date Subject Contacted:  Time Subject Contacted (24 hour format)

Location:

Coordinates:

Notification Method:

Incident Type:  Contributing Factor- 1st:

Mutual Aid?:  Contributing Factor- 2nd:

Subject Organization:  Contributing Factor- 3rd:

Subject Activity:  Rescue Method - 1st:

Incident Environment:  Rescue Method - 2nd:

SAR Disposition:  Rescue Method - 3rd:

Subject Info:	Age	Sex	Experience Level
Subject #1:	<input type="text" value="53"/>	<input type="text" value="Male"/>	<input type="text" value="2. Beginner/Novice/Limited Skills"/>
Subject #2:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Subject #3:	<input type="text"/>	<input type="text"/>	<input type="text"/>

Number Ill or Injured	Number Not Ill or Injured	Number of Fatalities	Number of Saves
<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="1"/>

### The Following Items are Reported Only When Incidents Involve Searches For Lost Subjects

Search Type:

Linear Distance In Miles from PLS: (blank if unknown)

Vertical Direction from PLS:

Search Duration:



## Incident and Rescue Report - PAGE 2

Version 4.1  
REV 2013

Use Tab to move between fields.

### Incident Narrative: (Type or Paste Text In Block)

#### PATIENT INFORMATION:

Fender  
11-27-1960  
E: 615/414-6988  
ADDRESS: 412 BLAKE BASKIN CT  
KINGSTON, TN 37064

#### INCIDENT NARRATIVE:

On 11-14 at 11:19 am, Park dispatch was notified of an injured hiker on Ramsey Cascades Trail. There was a significant amount of ice and accumulations on trees was causing limbs and whole trees to fall. The patient had been struck by a large limb that had fallen down on the trail.

The patient was 2/10ths mile in the back country, a small carry team was assembled and directed to the Trail head. Response was affected by the heavy snow on the roads and personnel availability.

The carryout team reached the pt at 12:58. The patient was immediately loaded into the litter and secured. The team was then transported to the trailhead for the ambulance and ALS.

At 1:07 the Gatlinburg Ambulance took the patient and continued care.

# Emergency Services

National Park Service  
U.S. Department of the Interior



## Search and Rescue Report - PAGE 3

Version 4.1  
REV 2013

Use Tab to move between fields.

Time and Cost Summary	Hours	Cost
NPS Programmed Hours	21.5	\$488.42
NPS Unprogrammed Hours	11	\$403.37
Non-NPS Hours		
Totals:	32.5	\$891.79

Other Services, Supplies, and Equipment	Cost
Supplies and Equipment	
Other Services and Expenses	
Totals:	

Aircraft / Vessel Summary	Hours	Cost
1. Type: <input type="text"/> Owner: <input type="text"/> Hourly Rate: <input type="text"/>	<input type="text"/>	<input type="text"/>
2. Type: <input type="text"/> Owner: <input type="text"/> Hourly Rate: <input type="text"/>	<input type="text"/>	<input type="text"/>
3. Type: <input type="text"/> Owner: <input type="text"/> Hourly Rate: <input type="text"/>	<input type="text"/>	<input type="text"/>
Totals	<input type="text"/>	<input type="text"/>

Prepared By:

Heath Soehn

Date

11/15/14

Signature:

Approved By:

Date

Signature:

For Incidents with NPS non-programmed costs in excess of \$500, the following approval signatures are required

Superintendent Signature:

Date

Regional Director Signature:

Date

Print Form



# PREMIUM

**NAME OF SUBJECT:** Roger Fender

TYPE OF OPERATION RESCUE

**LOCATION:** Ramsey Cascades Trail

**INCLUSIVE DATES:** 11/1/2014

**CASE INCIDENT#:** 14-5558 NP141424C

[illegible]

Approved By: Heath Soehn  
Incident Commander

<u>Ref</u>	<u>Title</u>	<u>First Name</u>	<u>Last Name</u>	<u>Credentials</u>	<u>Organization</u>	<u>Address</u>	<u>City, State, Zip</u>
2	Mr.	Travis	Myers	EMT-P	Gatlinburg Fire Department	PO Box 5	Gatlinburg, Tn, 37738
2	Mrs.	Julie	Blaker	EMT-P	Gatlinburg Fire Department	PO Box 5	Gatlinburg, Tn, 37738
2	Mr.	Rusty	Esch	CCEMT-P	Lifestar	1924 Alcoa Highway	Knoxville, Tn, 37920
2	Mr.	Micheal	Alley	RN	Lifestar	1924 Alcoa Highway	Knoxville, Tn, 37920
2	Mr.	Heath	Sohen		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Tom	Colson		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Brian	Eversol		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Mitch	Edwards		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Larry	Ball		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Will	Jaynes		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Dan	Lawler		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Ms.	Lauren Jean	Griffiven		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738
2	Mr.	Daryl	Gaffney		Great Smoky Mountain National Park	107 Park Headquarters Rd	Gatlinburg, Tn, 37738